Dear Guests:

We have good news! Our pool and hot tub spa are open, thanks to Mesa County, to operate at 50 per cent capacity, with guests observing social distancing, while our attendants will be sanitizing surfaces on a regular basis. Your cooperation during Colorado’s Stay at Home and Safe at Home restrictions are greatly appreciated. While we are not entirely out of the woods yet with this new stage, it is good to be outside and enjoy our beautiful pool, views and amenities.

As we told you earlier, we are practicing recommended protocols to keep you and our employees safe. We do ask that you also comply by wearing face masks when moving about the property, observe safe social distancing, and wash your hands often.

Here are some specifics of what we will do for you:

When you arrive, you will be met with signage giving you unambiguous instructions about safe distancing. Once inside, we have provided the following to keep you and our employees safe from the dreaded virus.

- Front Desk Plexiglas Barrier.
- Enforced Social Distancing Markers.
- Hand Sanitizer at the Front Desk.
- All Staff interfacing with guests are required to wear face masks.
- Any unwell traveler showing up to register will be denied lodging.
- Any unwell employee showing elevated temperature will be sent home until they have been free of fever for a required time.
- Any employee exposed to the COVID 19 virus will be quarantined at home for the required 14 days.

Once checked in, you can be reassured that:

- Guest room surfaces are wiped down with disinfectants by gloved, masked housekeepers.
- All property door knobs and other points of contact are disinfected daily (That means ALL lobby doors, lobby furniture, front desk, pens, key cards, luggage carts, guest restrooms, hand rails, kitchen, employee offices, outdoor tables/ chairs.)
- Pool and Hot Tub are open at 50 per cent capacity, with guests observing social distancing.
- Packaged, hot Dine in the Vines Room Service/ Picnic meals will be provided by no contact delivery to your room or for you to enjoy in our beautiful Courtyard.
- Complimentary wrapped, hot To Go Breakfast items are available for pickup to consume in your room or at distance in our Courtyard, weather permitting.
- All Kitchen and Front of House staff are required to wear face protection, clean uniforms/aprons and gloves at all times.

Other information you might find helpful:

- Winery, Distillery, Brewery and Cidery Tasting Rooms are now open for sampling local wines and spirits, or you can order many of them from Tapestry Lounge.
- You can access many local hiking and biking trails if you practice social distancing. Be sure to check your resources to be on safe side.
- You can enjoy open spaces on the Grand Mesa and Colorado Monument by car. There are guided vehicle tours available through several local vendors.
- Local restaurants are open at 50 per cent. Some require reservations so it is a good idea to call ahead before you go. Tapestry Lounge is open for limited dining or you can order from our Dine in the Vines menu for service in our Courtyard or in your room.
- Art Galleries, Sports Vendors and shops are open. The Palisade Historical Museum will open soon.
- Palisade Sunday Farmers’ Market opens downtown on June 14 from 9:30 am to 1:30 pm. Take home some wonderful local produce!
- Keep checking with us if you want to know what’s happening in the Grand Valley.

Please be assured that we will do everything possible to keep all of us healthy when you come back to see us. Call directly at 970-464-5777 for reservations and come on out for a much need change of scene. We’re looking forward to spoiling you! As we like to say, “Life tastes good here!”

Cordially,
Ian Kelley, General Manager